

Windows JUE303/JUE304 Driver Installation Instructions

1. Please download driver from j5create website <https://en.j5create.com/pages/drivers>
2. Right-click on the Windows Start button, select File Explorer then select Downloads
3. Locate and right-click on the file labeled "0001-Realtek...", select "Extract all.." and then "Extract".
4. Open file folder labeled "RTLWlanU..." .
5. Locate and right-click on the file "Setup", select "Run as administrator" to initiate the installer
6. Allow the installation to complete
7. Select "Finish" to complete the installation and restart your computer.

After the computer has restarted, connect the USB wireless network adapter into a USB on the computer.

-Right-click on the Windows Start button and select Network Connection.

-Look under "Change your network setting", and click Change adapter options.

From this location, you will see all of the network adapters that your computer has available for use.

The j5create USB wireless network adapter will be listed as "Realtek 88...", and the type of the device, as "Wi-Fi", and the name of the network that it is connected to, e.g. Network 2, Linksys 12502, etc.

In order to connect your computer to nearby wireless network:

-Right-click on the "Realtek 881..." device and select Connect...

-Locate and select the desired wireless network from the list that appears, and enter network passphrase (password), if applicable.

You should now be connected to your preferred wireless network using the j5create USB wireless network adapter!

MAC JUE303/JUE304 Driver Installation Instructions

In order to get the j5create adapter working, it will require that we reinstall the j5create device driver and allow the driver.

1. Please download driver from j5create website <https://en.j5create.com/pages/drivers>
2. Open Finder, then select Downloads
 1. Locate and double-click the file folder titled as: "MacOS10.9_MacOS10.12Driver"
 2. From this location, double-click the option "Install.pkg" to initiate the installer
 3. Proceed through the installation process to completion, i.e. select "Continue", "Install", and enter your password when prompted.
 4. Select "Restart" to complete the installation and restart the computer.

After the computer has rebooted, please connect the USB wireless adapter into the computer.

Once everything has been connected, access System Preferences > Network. From this location, look along the left-pane to locate "802.11ac..." and verify that the adapter is being recognized.